

- **Short Certifications if you certify an infant as a child before their first birthday.** If you certify an infant before their first birthday, you will only get a certification that's good until the end of their birthday month. You can print benefits for as long as SPIRIT will allow, but more than likely it will only be for one month. Please call the Helpdesk with the participant ID number and we will manually change the certification end date before the benefits end. You can avoid this issue entirely if you certify the infant on or after their first birthday, as this is, and has always been, the recommendation of the state office. You will also get more relevant VENA questions if you follow this procedure.
- **Asked, "Do you want to save?" many times, even when nothing has changed.** We reported this and do not have a fix for it yet. It is irrelevant if you say yes or no, but if you say yes, you may need to enter additional information. For this reason, we recommend that you say no, unless you indeed changed something and need to save it.
- **Object Reference error appears three times when you exit the clinic application.** This happens when you have the participant details open when you exit. You can avoid the issue entirely if you close participant details before you exit.
- **Note subject required message when you enter a note on Add/Replace benefits screen.** If you come across this, click OK to the message but then press CANCEL on the Add/Replace screen. The benefits will still print, but you will not be able to capture a signature, so you will have to scan in the old form or your laminated copy. To avoid this issue, you can skip entering a note in this screen and just add a general note.

**M-SPIRIT version 2.02.08 was rolled out today. This version contains the following bug fixes:**

- SUG-775 – System prints formula on Fruit and Vegetable benefit
- SUG-705 - Gender Change from Male to Female when doing the Guided Script
- SUG-706 - System issued benefits to PBF>max mom with infant over 6 months of age
- SUG-736 - Gender text box is enabled on Demographics screen for a pending cert

Thank you for your patience and please continue to call the Helpdesk and let us know about new developments.